

10.5 Release Notes

Release Date: **Aug 28, 2024**

datavant

Document Revision History

Publication Date : **Aug 27, 2024**

Document Version : 3.0

Contact Information

info@datavant.com

NEW HealthSource Customer Experience: 1-800-367-1500 ext 4

Copyright and Trademarks

© 2023 Datavant. All Rights Reserved.

The information in this document and any attachments is intended for the sole use of Datavant. This information may be privileged, confidential, and protected from disclosure. If you are not the intended recipient, you are hereby notified that you have received this document in error and that any review, disclosure, dissemination, distribution or copying of it, or its contents, is strictly prohibited.

Table of Contents

Separator Page - New!.....	3
Correspondence Letter- New!.....	5
User Experience & Technical Enhancements.....	6



Separator Page - New!

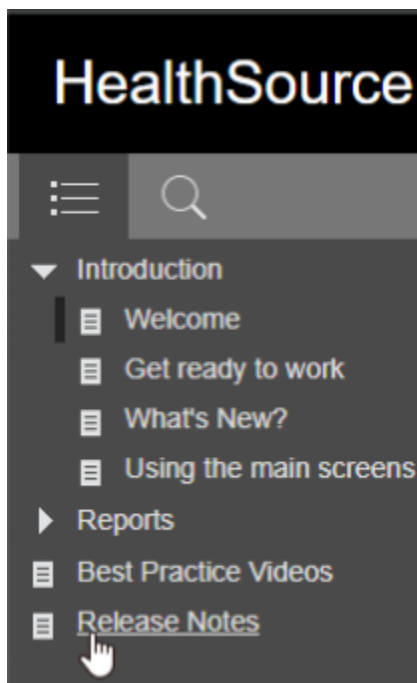
A revised separator / divider page has been created and can be used to separate request letters using the batch upload function/ request intake.

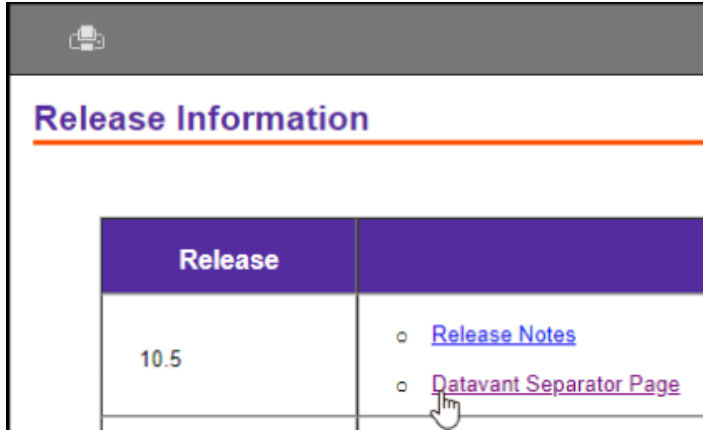
The revised page has multiple “Datavant Separator Page” lines (including upside down).

The older separator page distributed in Spring 2024 did not have multiple lines.
The new page should be used ASAP.

The Separator page is available in the:

- Vault
- Email sent to management on 8/27/24 to distribute to their staff
- HealthSource Help (click the ?) to get the screens below:





A picture of the page is below. Please do not print and use the below image- it will not work to separate pages.

DATAVANT HEALTHSOURCE SEPARATOR PAGE

DATAVANT HEALTHSOURCE SEPARATOR PAGE

DATAVANT HEALTHSOURCE SEPARATOR PAGE

DATAVANT HEALTHSOURCE SEPARATOR PAGE

DATAVANT HEALTHSOURCE SEPARATOR PAGE

DATAVANT HEALTHSOURCE SEPARATOR PAGE

Correspondence Letter- New!

A new Correspondence Reason and Letter has been added to be used when the name and address of the recipient is not on the authorization. The name of the reason/letter is "Missing Name and Address of Recipient".

Correspondence Reason list addition:

Missing Name and Address of Recipient ⓘ Name and address are not on the Authorization

Correspondence Letter text:

We are unable to comply with your request at this time for the following reason(s):

Missing Name and Address of Recipient

Thank you for your medical records request for the patient above. We are in receipt of your authorization. In order to process your request, we need the name of the recipient and the address of the recipient in order to release the medical record. (see 45 CFR 164.508). Please resubmit the authorization with the Name and address to which the records are being released.

User Experience & Technical Enhancements

User Type (End-User, Admin, Tech)	Area	Problem/Error Solution/New Behavior	Jira Unity Ref #
End-User ▾	Corr Letter	New Correspondence reason/letter. See previous pages for explanation	72579
End-User ▾ Digital Fulfillment ▾	Datavant terms applied	Updated Ciox terms to Datavant: <ul style="list-style-type: none"> • Status email • DDS fields • Due Date hover • Gold Set Warning • PAYI generated CF QC document (For future, email intake automated reply /acknowledgement)	71816
End-User ▾	History- Intake Faxed request	Faxed request history event, <x> pages attached as request letter, no longer has the person's name who opened the request.	72483
End-User ▾ Digital Fulfillment ▾	History-Digital Auth Review	Events were updated: <ul style="list-style-type: none"> • "Request state changed to Processing- Digital Fulfillment Review" to " Request state changed to Processing- Digital Auth Review" • "Digital auth review approved" to "Digital Auth Review submitted" 	72699
End-User ▾	PAYD to Chart Finder	PAYD requests will no longer fail to move to Chart Finder due to a merge status on inactive requestster when the request is active. PAYD requests with the generated partial fulfillment letter/reason will no longer fail to move to Chart Finder for PAYD flow due to a technical merge issue.	72658 72602
Admin ▾	Logging Automation- Pull List	Logging automation (STORK) of Pull List request types (requester and patient info in parent request) Note: Dependent on the STORK team to also release	72713

<p>Admin ▾</p> <p>Digital Fulfillment ▾</p>	<p>Resubmit multiple eIDs api</p>	<p>New api, named <i>resubmit</i>, created to electronically <i>bulk</i> move multiple requests (~thousands). Includes ability to submit a reason and/or clear MRs when using. Before moving requests to DF, a check is done for DF eligibility true flag (follow DF rules). Move abilities:</p> <ul style="list-style-type: none"> • From Ready to Fulfillment to: <ul style="list-style-type: none"> ◦ Digital Fulfillment • From Digital Fulfillment to: <ul style="list-style-type: none"> ◦ Ready to Fulfillment • From Pending Digital Review to: <ul style="list-style-type: none"> ◦ Digital Fulfillment ◦ Digital Auth Review ◦ Ready to Fulfillment <p>Additional History events and artifacts will be created that will be released in the future</p> <p>New service account, svc_resurrect_df_unityprod</p>	<p>72551</p>
<p>Tech ▾</p>	<p>Request Letters- OCR</p>	<p>Changed to use Amazon Textract service inhouse instead of OpenText OCR</p>	<p>72486</p>